



Frequently Asked Questions for Customers

1. Why has Endo taken this step?

We took this important step to achieve what has always been our ultimate goal – to become a stronger and more vibrant growth company. Our financial restructuring marks a significant milestone on our path forward. It will allow us to advance our ongoing business transformation from a strengthened financial position and help bring closure to opioid-related and other uncertainties without the need for continued costly, time-consuming litigation.

Endo is entering the Chapter 11 process with a compelling business model, portfolio of high-value products, demonstrated ability to bring innovative medications and new treatments to market, and a sustainable plan for future growth. By strengthening the Company's financial position and addressing opioid-related and other uncertainties now, we will be clearing the way for a strong tomorrow.

2. Will you continue to supply/distribute medications and fulfill orders?

Yes. Customers, health care providers, and patients can expect the same access to the highest quality products and the same level of excellent service – without interruption.

3. Can I expect the same product quality and level of service?

Yes. You can expect the same access to the highest quality products and the same level of excellent service – without interruption.

We remain focused on providing high-value branded pharmaceutical products as well as quality, cost-saving generics that can help improve patient quality of life, and we will continue to invest in the expansion and enhancement of our portfolio.

4. Why should I continue to do business with Endo?

Our day-to-day operations, ordinary course investments, collaborative engagement with those with whom we do business, and focus on our mission, customers, patients, and communities will continue as usual – without interruption.

At the same time, we will be driving the business forward – investing in our core areas of growth as we continue to expand and enhance our portfolio to help everyone we serve live their best lives.

5. Do you have sufficient financial resources to run your business?

During the process, significant cash on hand, coupled with positive cash flow from operations, will provide ample liquidity to support our business as we continue delivering the life-enhancing products that our customers and their patients need today and in the future.

6. Are you continuing all of your customer-related policies and programs?

We are continuing all of our customer-related policies and programs, including chargebacks, rebates and fees, prompt pay discounts, product returns, and co-pay reduction rebates.

7. Will my point of contact at the Company change?

We do not anticipate any change to your usual point of contact.

8. How can I obtain more information?

As always, you should feel free to reach out to your regular point of contact with any questions. For more information about the financial restructuring process, please visit endotomorrow.com.